

FORUM CERT-IST 2011 LA SECURITE POUR LES FOURNISSEURS DE CLOUD Arnaud FILLETTE, Alcatel-Lucent

June, 2011

WHAT IS CLOUD COMPUTING?

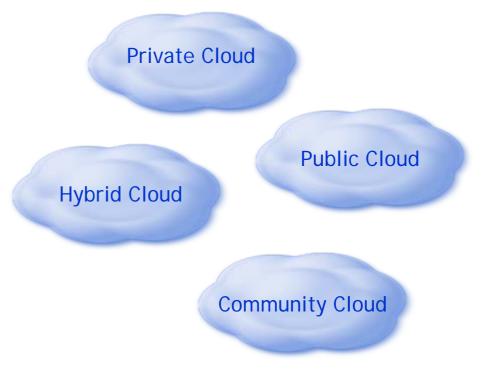
Cloud computing is a model for enabling convenient, **on-demand** network access to a **shared** pool of **configurable** computing resources that can be **rapidly provisioned** and released with **minimal management effort** or service provider interaction...

Source: Peter Mell and Tim Grance of National Institute of Standards and Technology (NIST), Information Technology Laboratory









SECURITY LEADS CLOUD ADOPTION CONCERNS

EXAMPLE FROM THE HEADLINES:



Sony Network Breach Shows Amazon Cloud's Appeal for Hackers

Bloomberg 16 May 2011

QUICK VIEW

BEST PRACTICES WHEN BUILDING CLOUD SOLUTIONS / SERVICES?

- An overview of Security service offering by the Top 10 Cloud Providers
- The existing Gaps in solutions and services
- Addressing technical and Operational Security challenges for Cloud Providers

THIS TALK is NOT

A Cloud subscription guideline - A list of Cloud threats or solutions - An Alcatel-Lucent sales pitch



Understanding the gaps and Challenges

Transformation Planning Challenges

Understanding each situation and proposing adequate measures





Technical and Virtualization Challenges

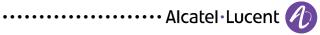
Traditional and Specific Cloud Security solutions

Virtual Firewall, IDS/IPS, Logging and reporting, Change Control Management and Compliance monitoring, Vulnerability scanning, Database Security...



What level of services for the Cloud provider and for the customers

Log retention, Incident Management, Change Control & Patch Management, Security Provisioning, Identity and Access Control, Compliance and Vulnerability Monitoring...



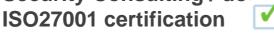
TOP 10 Cloud Providers and Security Service Level

List from SearchCloudComputing.com 2011





Security Consulting / documentation and guidelines



SAS 70 Type II certification Security products / solutions

Managed Security Services



Cloud IT Services

Security Consulting / documentation and guidelines

ISO27001 certification



SAS 70 Type II certification

Security products / solutions

Managed Security Services

Cloud based Managed Security



Security Consulting / documentation and guidelines <a>



ISO27001 certification

SAS 70 Type II certification

Security products / solutions



Managed Security Services **▼**



TOP 10 Cloud Providers and Security Service Level

List from SearchCloudComputing.com 2011



Trust.salesforce.com

Security Consulting / documentation and guidelines ISO27001 certification SAS 70 Type II certification Security products / solutions
Managed Security Services



Compliance leadership

Security Consulting / documentation and guidelines ISO27001 certification SAS 70 Type II certification Security products / solutions
Managed Security Services



Well...

Security Consulting / documentation and guidelines ISO27001 certification SAS 70 Type II certification Security products / solutions Managed Security Services



TOP 10 Cloud Providers and Security Service Level

List from SearchCloudComputing.com 2011



1st to receive FISMA accreditation for US Gov Cloud SaaS

SAS 70 type II certification No additional Security Services



Somewhere probably secured

SAS 70 type II certification Following best practices No additional Security services



With Windows GFS

ISO27001, SAS 70 type II, FISMA certifications... Security is certainly taken seriously by Microsoft No additional Security services in PaaS or SaaS offers



A concept

No certification
The container concept with integrated security
No additional Security services

Understanding the gaps and Challenges

Transformation Planning Challenges

Understanding each situation and proposing adequate measures

Customer Compliance requirements, Impacts on the Provider/Customer Security Policy and SLAs, Data Classification model, SLAs for Security monitoring, reporting...



Technical and Virtualization Challenges

Traditional and Specific Cloud Security solutions

Virtual Firewall, IDS/IPS, Logging and reporting, Change Control Management and Compliance monitoring, Vulnerability scanning, Database Security...



Operational Challenges

What level of services for the Cloud provider and for the customers

Log retention, Incident Management, Change Control & Patch Management, Security Provisioning, Identity and Access Control, Compliance and Vulnerability Monitoring...

Transformation Planning Challenges

Improve transparency: give customers information about your security measures

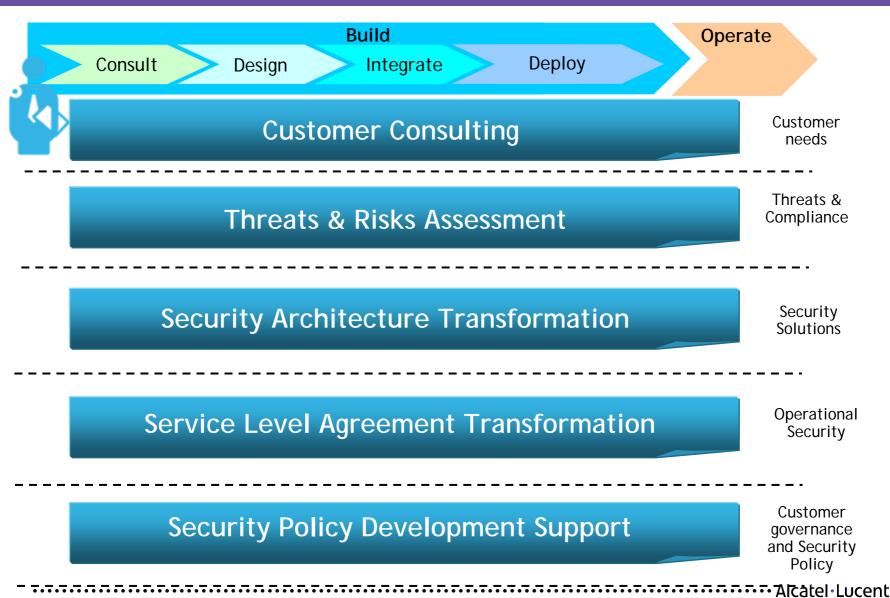
Deliver a Cloud solution and service aligned with customers' expectations

- Security as a Consulting activity and as Strong governance support
- Understand the service, the customers, the risk profile
- Consider risks for the customer as well as for the Cloud provider
- Define what Security Service Level will be delivered by default
- Define the compliance targets



Security Cloud Services

On-demand security support for Cloud projects



Understanding the gaps and Challenges

Transformation Planning Challenges

Understanding each situation and proposing adequate measures



Customer Compliance requirements, Impacts on the Provider/Customer Security Policy and SLAs, Data Classification model, SLAs for Security monitoring, reporting...





Technical and Virtualization Challenges

Traditional and Specific Cloud Security solutions

Virtual Firewall, IDS/IPS, Logging and reporting, Change Control Management and Compliance monitoring, Vulnerability scanning, Database Security

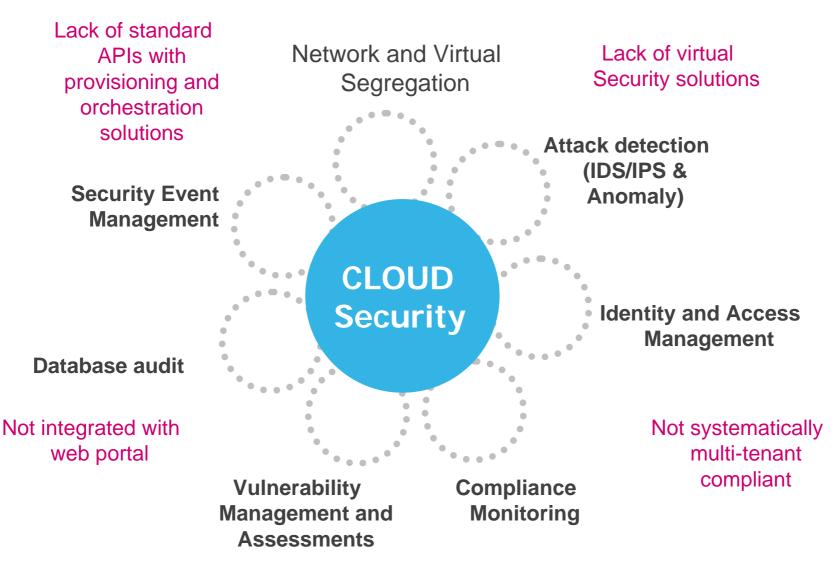


Operational Challenges

What level of services for the Cloud provider and for the customers

Log retention, Incident Management, Change Control & Patch Management, Security Provisioning, Identity and Access Control, Compliance and Vulnerability Monitoring...

SOLUTION SECURITY GAPS



Source: Top Threats to Cloud Computing, Computer Security Alliance



Understanding the gaps and Challenges

Transformation Planning Challenges

Understanding each situation and proposing adequate measures



Customer Compliance requirements, Impacts on the Provider/Customer Security Policy and SLAs, Data Classification model, SLAs for Security monitoring, reporting...





Technical and Virtualization Challenges

Traditional and Specific Cloud Security solutions

Virtual Firewall, IDS/IPS, Logging and reporting, Change Control Management and Compliance monitoring, Walnerability scanning, Database Security...



Operational Challenges

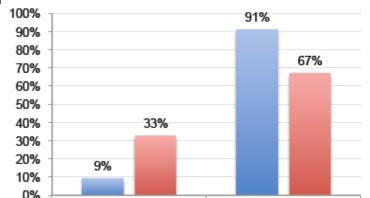
What level of services for the Cloud provider and for the customers

Leg retention, Incident Management, Change Control & atch Management, Security Provisioning, Identity and Access Control, Compliance and Vulnerability Monitoring...

ADDITIONAL OPERATIONAL CONCERNS

Towards Security As A Service...

- Same Cloud attributes for Security Solutions as for all the other components of the infrastructure
 - On-demand, rapid provisioning, elastic, shared, minimal management effort
 - Automation and Orchestration challenges
- Security is not only a requirement
 - Security as a Service for customers
 - Integrated with the customer SI



Security as a service from the cloud

Ponemon Institute® Research Report

Does your organization provide security as a service from the cloud?

US & Europe results combined

No/Unsure

Is your organization considering the provision of security as a service from the cloud (at some point in the next two years)?



RELYING ON INCONSISTENT, MANUAL PROCESSES FOR CRUCIAL SYSTEMS

CAN TURN THE BACK OFFICE INTO A BOTTLENECK

www.alcatel-lucent.com